

## Sample Resume, BSN, MSN, RN

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### Action-oriented Healthcare Quality Leader

*Experienced in developing and implementing strategic and operational plans | Applies LEAN principles, A3 thinking, RCA and FMEAs to drive Process Improvements*

## CAREER HISTORY

### Memorial Hospital System Roman Region - Chattanooga, TN

July 2007 - Present

#### Regional Senior Quality Analyst

Responsible for the oversight and management of all quality programs for provider network consisting of 500 providers in over 100 offices. Programs include MSSP ACO, MIPS, CPC Plus, PCMH and other payer value based programs. Participated in MSSP program and achieved shared savings in all program years.

#### Accomplishments include:

- Structured and implemented Quality Council and Quality Improvement (QI) Process to meet regulatory compliance
- Incorporated Patient Safety into the quality program and QI Committee to meet regulatory compliance

### City Hospital Organization - Ooltewah, TN

October 2000 - June 2007

#### Director of Quality and Patient Safety

At this 251-bed acute care facility, responsible for leading the organizational-wide Quality Assessment Program. Developed and maintained the organization's Patient Safety Evaluation System. Served as nurse reviewer for the Medical Care Appraisal Committee. Acted as leader and mentor of the quality and infection prevention healthcare professionals within the organization.

#### Accomplishments included:

- Spearheaded clinical excellence performance improvement projects that resulted in: Achievement of "A" 2004 Fall/2005 Spring LeapFrog Hospital Safety Grade, and improved hospital's Clinical Excellence Scorecard Rank to Top 25 out of 300 hospitals
- Achieved HAI SIRs below national average for CLABSI and *c.Diff* during calendar year 2003

## EDUCATION

BSN, Bachelor of Science in Nursing, University of Tennessee - Knoxville, TN

2000

MSN, Master of Science in Nursing, University of Tennessee Health Sciences Center - Memphis, TN

2005

## CERTIFICATIONS AND LICENSURE

RN, Registered Nurse

## MEMBERSHIPS AND PROFESSIONAL AFFILIATIONS

NAHQ, National Association for Healthcare Quality - Member